



**THANK YOU FOR SUBMITTING YOUR APPLICATION TO THE  
NH EMERGENCY RENTAL ASSISTANCE PROGRAM**

1. **You will receive an email within two business days confirming receipt of your application.**
  - It may take up to four weeks for a CAP staff member to contact you about your application.
  - When we have all your documents, we will review them and contact you if your application is approved for payment.
  - We will contact you if your application is not approved.
  - We will send payments to the landlord and vendors within two weeks of approval.
2. **Submit additional documents needed for your application.**
  - We will send you an email with a link to submit documents needed; please upload the documents as soon as possible.
  - We accept cell phone photos of documents; *they must include name, address, account information and bill detail.*
3. **Our application processing time depends on how soon we get your documents and your landlord's documents.**

We will contact your landlord using the information you provide.

***We encourage tenants and landlords to talk to each other about participating in the program. Both parties need to provide information for the application.***

**There is a federal eviction moratorium through July 31, 2021.**

This means that landlords may not evict tenants due to nonpayment of rent at this time.

***Note: Please check your email and email spam folders, regularly. Please make sure your phone's voicemail is accepting messages.***

**If you have questions about your application or the process, [contact your local CAP agency](#).**